



A New Approach to Business Communications





**THE SIMPLICITY OF ONE**  
INTEGRATED SOLUTION

Businesses are choosing EDGE to design, build, and manage their Voice, Data, and Wi-Fi Solutions.

## OUR LEADING EDGE

Edge eliminates the complexity of owning and managing business communications technology. We provide a complete, end-to-end integrated services solution.



Our service improves your company's operational efficiency by eliminating the need for the in-house management of multiple communication vendors. Edge becomes your single provider.



We dedicate to you a single point of contact within our organization to provide exceptional remote and on-site customer support 24/7. Our mission is to provide each client with the finest customer support in the communications industry.



Edge maintains an in-house team of experts focused on emerging technologies to provide our clients with the newest technologies and features.



## Internet Provisioning

From ordering the circuit to making sure that it is installed properly, Edge's professional circuit provisioning staff delivers the best available bandwidth by leveraging our relationships with over 40 carriers. Provisioning services include the solicitation of bids, circuit acquisition and documentation, on-site circuit installation and quality assurance testing.



## Superior Voice Services

Edge combines traditional telecommunications services with a state-of-the-art Call Management System, creating a next generation, fully managed complete Voice Solution.

We provide essential business features including personalized conference bridges, voice mail to email, music on hold, and three way calling. All local and long distance minutes are complimentary with competitive toll free and international rates. Edge offers a variety of state-of-the-art phones and accessories.

## High Speed Wi-Fi Services

Edge delivers and manages professionally engineered secure Wi-Fi networks. Our systems deliver exceptional performance while laying the groundwork for expansion into future Wi-Fi-enabled services.

**WE ARE HERE**  
**FOR YOU**  
**24/7**

## State-of-the-Art Network Security Services

Multiple advanced network security features come standard with Edge service, including stateful inspection firewalls and two-factor authenticated VPNs. Edge's network engineers perform daily penetration testing of your network to ensure your systems and data are protected from external threats. We also provide other advanced security services such as intrusion protection and intrusion detection.

## Custom Software Development and Integration

In order to seamlessly integrate with your existing environment, Edge maintains a staff of highly skilled hardware and software developers and DBAs with expert skill sets in a variety of languages and platforms to develop any integration modules required for your network.

## Managing Your Network After Installation

With our highly advanced network management system, we proactively monitor your network and all of its components 24/7/365. Your dedicated System Administrator is available to you at all times for any questions you may have about your network and services.



SECURE

RELIABLE

## Virtual Private Networks- Multiple Location Networking

The Edge Virtual Private Network Solution connects your additional offices or off site employees together with 3-digit voice dialing and secure tunneling to your corporate headquarters. EDGE's VPN solution allows for the flexibility to work from anywhere and have highly secure remote access into your network.

## Our Team

Edge Communications has a staff of seasoned engineers who design, deploy and manage secure, high availability, complex voice and data networks. We possess expert skill sets in networking and network security. We have an in-house staff of Certified Information Systems Security Professionals (CISSP) that ensure and oversee the security of your network.



**FLEXIBLE**

SCALABLE



## REDEFINING CUSTOMER SERVICE

*“Customer Service is not a department. It is the responsibility of everyone in our organization. We are committed to providing the best customer service in the communications industry.” Heide Werthamer • Executive Vice President*

The Edge approach is personal and customized for each client. We recognize that every business is unique and has distinct communications and operational requirements. We spend a great deal of time getting to know what is important to you so that we can provide you with the tools and services you need for your day-to-day business operations.

Edge provides each client with personalized customer care 24/7. Your dedicated System Administrator is thoroughly familiar with the requirements of your business and your network and has the skill sets required to answer your questions, make changes and troubleshoot as needed. All calls are handled with a direct line from your business to the Edge Network Operations Center.

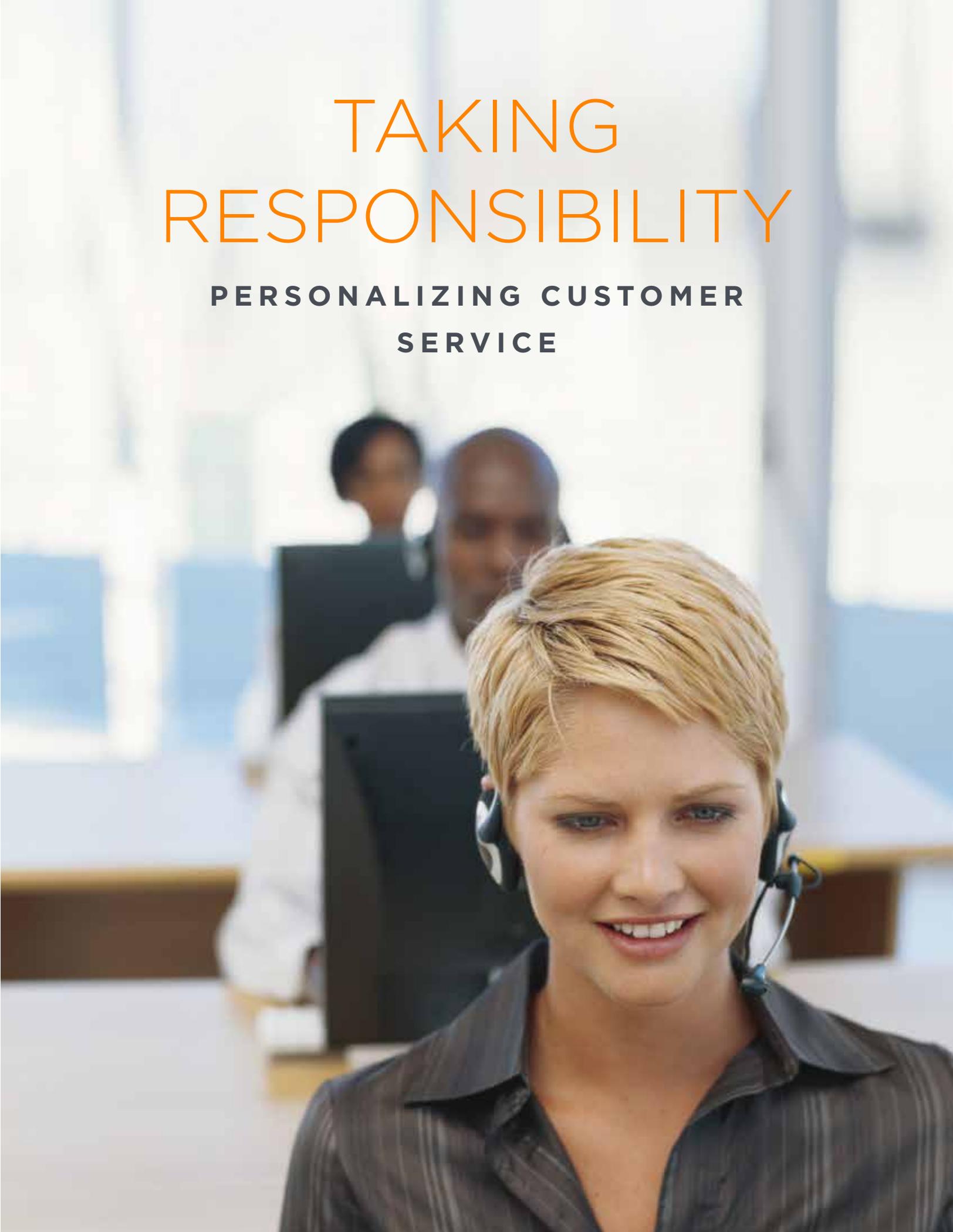


*“My office communications are running smoothly. I like the convenience of one call for everything. The staff is polite and knowledgeable and responds quickly.”*

**Robert A. Edward**  
Chief Information Officer • RedRidge Finance Group

# TAKING RESPONSIBILITY

**PERSONALIZING CUSTOMER  
SERVICE**





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